# Apartment Ardennen (English)



## Welcome

Welcome to our apartment "Ardennen"! In this document, we have put some information together in order to make your stay comfortable. Let us know if anything is missing or unclear to you so we can improve it.

We really want to give you a satisfying experience during your stay. If something is not 100% satisfying, please let us know during your stay, so we can do something about it.

You can reach us in the following ways:

- Ring our doorbell (nr. 13); we live next door to the apartment.
  Address: Ardennen 13, 1567 KH, Assendelft, Netherlands
- Send a message via the booking website
- Sie können uns telefonisch oder per SMS über unsere Telefonnummern kontaktieren.
- E-mail <u>info@apartmentardennen.nl</u>

We wish you a very pleasant stay in Assendelft!

Renate & Hans

## In case of fire and emergencies

In case of **fire**, you find the fire extinguisher in the cabinet next to the front door (kitchen side). If necessary, call 112 (the Dutch equivalent of 911) to notify the fire brigade.

If you need immediate **medical assistance**, you can also call 112. In the closet next to the front door, you find a first aid kit. In case of **emergencies**, please also call us for assistance.

## **Basic house rules**

- No marihuana or other drugs are allowed in and around the house.
- Guests are not allowed to smoke inside or in front of the apartment. Also no e-cigarettes, the smoke detector is very sensitive. Please smoke outside in the back yard.
- Please do not use the ceramic plates at the same time as the microwave or water boiler.
- No visitors are allowed to stay overnight, without our permission.
- No noise outside the apartment after 22:00h, no noise inside after 0:00h.
- We are not responsible for any accidents, injuries or illness that occurs while on the premises
- Children may use the trampoline only under guidance of an adult and on their own risk (no shoes please).
- Pets are not allowed.
- We are not responsible for the loss of personal belongings or valuables of the guests or others whom they invite to use the premises.
- Guests will keep the property and all furnishings in good order.
- Guests will only use appliances for their intended use.
- There is no daily housekeeping service. While linens and bath towels are included, daily maid service is not included in the rental rate. Linen and bath towels need to stay inside the apartment. We suggest you bring beach towels.

# Finding the apartment

#### By car

If your navigation system does not find "Ardennen 13, Assendelft" please use "Vogezen 100, Assendelft" as address. After that follow follow the road as it goes right to the "Ardennen". Number 13 is on the Northeast (left) side of the street, **opposite** to number 8. You can also use the following coordinates: 52°29'32.6"N 4°45'22.8"E

### From direction Amsterdam

- Follow highway A8 direction "Zaanstad / Alkmaar / Assendelft" all the way to the roundabout. Go straight on the roundabout (s154)
- After a few kilometers go right on the first roundabout into the "Dorpsstraat"
- After 700 m go left to the "Ambachtslaan"
- After 400 m go right on the roundabout to "Saendelverlaan"
- After 150 m go right on the roundabout to "Jura"
- After 70m first left to "Vogezen"
- Follow the road as it goes right to the "Ardennen"
- After 80 meters you will find number 13 on the left side of the street, opposite to number 8
- The apartment is right from the main house

There is free parking in the street, opposite of the apartment (right side of the street). Please try to use the marked parking spots (with de letter P).

#### By train

The apartment is a few minutes walking distance from the train station "Krommenie-Assendelft".

From Amsterdam-Centraal: Take the train "NS Sprinter" from "Amsterdam-Centraal" to direction "Uitgeest". After approx. 24 minutes, exit the train at "Krommenie-Assendelft". One way e-tickets will cost you € 4,70.

From airport "Schiphol" take the train "NS Sprinter" direction "Hoorn", exit the train at station "Zaandam". From "Zaandam" take the train "NS Sprinter" to direction "Uitgeest" and exit the train at "Krommenie-Assendelft". It will take you 35 minutes. One way e-tickets will cost you € 6,90.

You can buy train tickets at the vending machines on the train station, they cost € 1,00 more than etickets. Children under 4 years may travel for free. For children 4-11 years old, Railrunner tickets are available for € 2,50 per day.



Use the website <a href="https://www.ns.nl/en">https://www.ns.nl/en</a> (English version) to plan your train travel. There is also a smartphone app available, search for "NS". You can also buy e-tickets on this website/app.

E-tickets are € 1 cheaper than regular tickets you buy in the vending machines on the train stations.

You can use the website <a href="www.9292.nl/en">www.9292.nl/en</a> (English version) to easily plan your trip using public transport (including train, bus and metro).

If you arrive on the train station "Krommenie-Assendelft" from direction of Amsterdam (from the east), leave the train station at the west side. Go down the stairs and go **left**, follow this red bike road. Passing the roundabout there is a tall building on the left next to the water, just after that building turn left into a small pathway. After 30 m you enter the "Ardennen". Keep walking straight until you will find number 13 on the left side of the road (**opposite** number 8). The entrance is at the right side of the building. For more information see below "Going to Amsterdam by train" & "Public transport".

## **Parking**

There is free parking in the street, opposite of the apartment. Please try to use the marked parking spots (P) in front of number 8 if available, if not further down the street. You can use the driveway in front of the apartment to load or unload your suitcases or groceries.

### Check-in

Check-in is from 15:00h on arrival day. We live right next to the apartment in the main house. On arrival, please ring our doorbell or call +31 6 22948365. In some cases we are not at home. In that

case please check the key safe on the right side of the apartment door on the wall. The 4-digit code will be sent to you.

## Key box/safe

Sometimes we use a key safe to get you the key.



The key box/safe is on the right side wall if you are standing in front of the apartment door. Pull down the black plastic lever (1) so you can see the four dials (2) and the black switch (3). Rotate the four dials (2) so that the code is set and then pull down the black switch (3) while pulling the lid towards you. The box will open so you can take the key.



## **Entering or leaving the house**

The front- and back door use the same keys. Please always lock the apartment when you go out, so not just shut the door but lock it by turning the key counter clock-wise from the outside. At night you can lock it from the inside.

## Internet

The name of the WIFI connection (SSID) is "Ardennen-guest", you can find the code in the photo list below the TV.

Additionally, in the cabinet under the TV there a red cable connected to the media player. You can disconnect it from the WD media player and use it as a wired internet connection.

## **Check-out**

Please let us know one day before what time you want to check-out (check-out is before 10:00h). Please take off the bedlinen and put it in the laundry basket. If you used any tableware like dishes, glasses, pans etc. please clean and dry them and put them in the cupboard. Please let us know when you broke anything or you think something is missing.

Please make sure you put out all the lights and TV when you leave. When you are ready to leave please ring our doorbell to hand over the key. If we are not at home, please put the keys in our letterbox.

#### **Towels**

There are plenty of towels in the apartment (in the cabinet next to the front door). When you need more, let us know. You can show your respect for nature and help save the environment by reusing your towels during your stay. Please deposit dirty towels and dishcloths in the laundry basket in the bathroom. You can use the drying rack (in the cabinet next to the front door) to dry your towels.

### Bedlinen

We will change the bedlinen every week or upon receiving new guests. When you need more, please let us know.

## **Green energy & Sustainability**

We use green electricity from our own solar panels on the roof and green warmth for showering and heating from our own solar collectors. The apartment has efficient low-temperature floor heating controlled centrally from the main house. If you think it's too cold, please let us know. Please put off the lights before leaving the apartment.

## **Recycling & Trash**

We respect the environment and try to have a minimal impact.



You have two garbage bins:

- Red label: All kinds of plastic and cans
- Black label: All the rest

Please note that some plastic and glass drinking bottles and aluminum cans may have a deposit value. Please return them in any supermarket.

When the garbage bin is full, please take out the garbage bag and inform us. We will throw it away for you, since you need a special tag to

be able to dump the garbage in the underground containers. **Do not put the garbage outside**, birds and cats will destroy it and the garbage will be all over the place. There are new garbage bags inside the kitchen cabinet under the sink.



Please use the basket in the cabinet next to the door for paper and Glass.

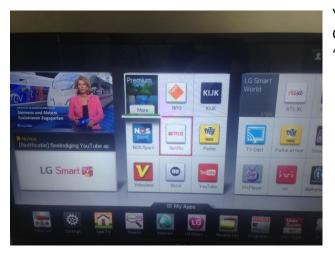
## **Smoking policy**

Guests are not allowed to smoke inside or in front of the apartment. Also no e-cigarettes, the smoke detector is very sensitive. Please smoke outside in the back yard. There's an ashtray under the outdoor table.

## Media

Please check if the power switch (red light) of the power bar is on, otherwise switch it on.

## **Netflix**



You can watch movies and series via Netflix. On the remote control from the TV press "Home" button, then select the "Netflix" app.

## Blue-ray/DVD

Switch on the Blue-ray with the switch on the player or remote control (Sony). Use the "input" button on the TV remote to switch to Blue-ray. There are some DVD's in the media cabinet.

## Kitchen

Please do not use the ceramic plates together with the microwave or water heater at the same time. The power consumption could get to high and a fuse may break.

Always turn on the cooking hood when cooking. There is a smoke detector not far from the cooking area, so be careful not to trigger it.

The microwave in the cabinet is not connected to a power source. When you want to use it please take it out, put it on the kitchen and plug it in.

#### Garden & dock

The back garden and dock is shared with the owner. There is a chair set just outside the back door and one on the dock. You can use pillows for the lounge set on the dock, you can take them from the black cabinet in the garden (not locked).

# **Trampoline**

Children can use the trampoline (no shoes). Children may use the trampoline only under adult guidance and on their own risk. Please read and comply to the warning sign on the trampoline:



## **Beds**

We have a maximum of four beds:

- Two single beds that can be set up as one double bed
- A sofa bed as third bed (with extra matrass on top)
- A folding bed as forth bed

A camping bed for babies is available free of charge. Please tell us when booking how you want to have the beds set up (single or double).

## **Bathroom**

#### **Toilet**

You can find extra toilet paper in the cabinet with the brown drawers or in the bathroom drawer.

#### **Shower**

You can use the soap provided in the soap dispensers. Let us know when they're (nearly) empty.

## **Bathroom furniture**

You can open and close the sink-hole with a handle that resides at the back of the tap.

## **Shopping Centre and supermarket**

You find the supermarket and shopping Centre nearby. The address is Kaaikhof 32. It is an 8-minute walk (700 m). Walking from the house; go left and follow the road to the playground. Cross the playground and go left, at the end turn right and follow the red bike road next to the water (water on the left). After the third bridge you find the shopping Centre on your right side.

## Lunching and dining

In the shopping center you have:

- Snackbar & Chinese takeout "De Sean", Kaaikhof 24, Assendelft
- Domino's Pizza, Kaaikhof 23, Assendelft
- Döner Food, Kaaikhof 4, Assendelft
- Bakery "Piet Kerssens", Kaaikhof 26, Assendelft
- Japanese Restarant (all-you-can-eat) or online "Sanjou", Kaaikhof 29, Assendelft

### Other sites in the neighborhood:

- Ice-cream "Marx O'Larry's", Dorpstraat 1001B, Assendelft
- Restaurant BY.M, Industrieweg 10, Assendelft
- Eetcafé De Tamme Boer, Vlietsend 7, 1561 AA Krommenie
- Café / restaurant "De Krokodil" Lunch / tapas, Busch 12, Krommenie
- Grand Café / restaurant "Atlantic", Zuiderhoofdstraat 84, Krommenie
- Restaurant "De Tamme Boer", Vlietsend 7, Krommenie
- Italian restaurant "Marcello's", Zuiderhoofdstraat 72, Krommenie
- Order online for pizza (<a href="https://www.newyorkpizza.nl">https://www.newyorkpizza.nl</a>, or call 0900-0102)
- Order food online at www.justeat.nl
- In the surrounding area's you have plenty of restaurants

If you need any help ordering food or reservations, let me know.

## **Going to Amsterdam**

#### With car

Please be aware that parking in Amsterdam can be troublesome and expensive, please visit this website with more information on parking in Amsterdam: <a href="https://www.iamsterdam.com/en/plan-your-trip/getting-around/parking">https://www.iamsterdam.com/en/plan-your-trip/getting-around/parking</a>. There are cheaper alternatives with public transportation, see below.

#### With train

Train station "Krommenie-Assendelft" is a 5 minute walk from the apartment, every 15 minutes a train leaves and will take 25 minutes to get to Amsterdam Central station.

See Public Transport section below.

## With car/train (P+R)

If you have a car you have an option to park for free at the train station "Zaandijk Zaanse Schans" (Wezelstraat 12, Koog aan de Zaan) and take the train to Amsterdam Central from there. Price two-way e-ticket is € 7,40 per person. For children 4-11 years old, Railrunner tickets are available for € 2,50 per day.

Or use the Park & Ride (P+R Amsterdam). In the weekend it costs €1 per 24 hours. See more info on <a href="https://www.amsterdam.nl/en/parking/park-ride/">https://www.amsterdam.nl/en/parking/park-ride/</a>

P+R Sloterdijk is the closest to the apartment, from there it's just a short train ride to Amsterdam Central Station. For children 4-11 years old, Railrunner tickets are available for € 2,50 per day. Please do not forget to keep your train ticket to be able to make use of the parking discount when you leave by car again.

# Public transport

You can use the website <a href="www.9292.nl/en">www.9292.nl/en</a> (including train, bus and metro) or <a href="http://www.ns.nl/en">http://www.ns.nl/en</a> (only train), (both available in English) to easily plan your trip using public transport. Or use the 9292-or NS app on your phone.

#### **Ticket options:**

- You can easily check-in and check-out with your bank card, credit card or mobile phone
   Sometimes the card reader is in the bus or the tram, and sometimes on the platform. No
   need to buy a ticket up front. Please check <a href="https://www.ns.nl/en/travel-information/check-in-check-out/debit-card">https://www.ns.nl/en/travel-information/check-in-check-out/debit-card</a> for more details.
- 2. Single-use ticket (at the train station vending machines). There is a € 1 supplement on the four most commonly used products (single journey, return ticket, day travel cards and the AnaarBeter ticket) to cover the additional costs of the card.
- 3. e-Ticket (online ns.nl or NS app.- also available as mobile ticket), you can open the gate using the 2D barcode [QR code] on your e-ticket.

Children under 4 years may travel for free. For children 4-11 years old, Railrunner tickets are available for € 2,50 per day. Buy them as e-ticket.

You may take your bike in the train. You will need a Day ticket bicycle. Check <a href="https://www.ns.nl/en/travel-information/bikes-on-the-train.html">https://www.ns.nl/en/travel-information/bikes-on-the-train.html</a>

## **Beach**

If you want to go the beach, you have plenty to choose from:

- Wijk aan Zee (by bike, car or public transport)
- Castricum aan Zee (by bike, car or public transport)
- Heemskerk (only by bike)
- Bloemendaal aan Zee (by car or public transport)

Please let us know if you have any more questions!